*Section 1 Banner Page*

**Test Document**

**for**

**John Marsh#26**

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*Section 3 Body of Test Document*

# Introduction

[USER populates the overall solution Customer Background summary to describe the objectives of the customer and the scope as described by the customer. Standard words should be used as an opening paragraph which should be able to be obtained from Sales Connect, opportunity selection packs . In the future, some of this will come from The Sub-Org]

# Solution Overview

[USER populates the overall solution summary/overview – standard words should be used as an opening paragraph. In the future some of this will come from The Sub-Org – post OPT]

# Transition and Transformation Overview

[USER populates the overall transition and transformation overview/approach – standard words should be used as an opening paragraph. In the future some of this will come from The Sub-Org – post OPT.

This should describe THE ORGANISATION’s standard process for managing T&T as well as the specifics for the Client.]

# How THE ORGANISATION meets John Marsh#26’s Objectives

John Marsh#26 has told THE ORGANISATION that its objectives are: -

[The Sub-Org pre-populates – List of The Sub-Org Customer Objectives if available in RFP or manually inputted to the The Sub-Org tool]

[USER updates how THE ORGANISATION will meet the objectives and THE ORGANISATION’s Value Proposition]

# Account Management and Governance

[USER populates. In the future some of this will come from The Sub-Org – post OPT

Should be handled similar to ServiceLine and Assumptions sections, but for early versions handle manually. Should include usuall Management Systems, 3 Tier Governance etc]

## Account Team / Service Management Team OrganisationChart

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

# Additional Value Add

[USER populates – In the future some of this will come from The Sub-Org – post OPT]

# THE ORGANISATION Cloning

[This entire section/chapter “The Sub-Org Offering or Service Name” is repeated for as many Assumptions or Services THE ORGANISATION has in the solution. i.e. At a minimum it should be one chapter per L1 Service Tower, but may be 1 per Offering or Service Line. This is the primary population for OPT.]

## Introduction

[USER populates and relates the offering to the Customer specifically]

## Description of THE ORGANISATION Cloning

[The Sub-Org pre-populates including standard diagrams]

## Benefits of THE ORGANISATION Cloning

[The Sub-Org pre-populates including standard diagrams]

##  Calculations used in THE ORGANISATION Cloning

[The Sub-Org pre-populates]

## Agreementss applicable to THE ORGANISATION Cloning

[The Sub-Org pre-populates]

## Tools used in THE ORGANISATION Cloning

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Techniques and Tools used in THE ORGANISATION Cloning

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Risks specific to THE ORGANISATION Cloning

[USER populates in format below. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Risks** | **Prob****(H, M, L)** | **Impact****(H, M, L)** | **Mitigation Strategy** |
| --- | --- | --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 2 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 3 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 4 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 5 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |

## Assumptions specific to THE ORGANISATION Cloning

[The Sub-Org pre-populates in format below]

The following assumptions are applicable to the THE ORGANISATION Cloning. If any of these are not true, THE ORGANISATION reserves the right to vary the price, schedule or solution as applicable after consultation with John Marsh#26

| **#** | **Assumption** | **Impact on****(if not true) – Price, Schedule and/or Solution** |
| --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [USER populates] |
| 2 | [The Sub-Org pre-populates] | [USER populates] |
| 3 | [The Sub-Org pre-populates] | [USER populates] |
| 4 | [The Sub-Org pre-populates] | [USER populates] |
| 5 | [The Sub-Org pre-populates] | [USER populates] |

## Dependencies specific to THE ORGANISATION Cloning

[The Sub-Org pre-populates in format below]

The following dependencies are specific to the THE ORGANISATION Cloning.

| **#** | **Dependencies** | **Dependent upon who?** |
| --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [USER populates] |
| 2 | [The Sub-Org pre-populates] | [USER populates] |
| 3 | [The Sub-Org pre-populates] | [USER populates] |
| 4 | [The Sub-Org pre-populates] | [USER populates] |
| 5 | [The Sub-Org pre-populates] | [USER populates] |

# DNA Testing

[This entire section/chapter “The Sub-Org Offering or Service Name” is repeated for as many Assumptions or Services THE ORGANISATION has in the solution. i.e. At a minimum it should be one chapter per L1 Service Tower, but may be 1 per Offering or Service Line. This is the primary population for OPT.]

## Introduction

[USER populates and relates the results to the Customer specifically]

## Description of DNA Testing

[The Sub-Org pre-populates including standard diagrams]

## Benefits of DNA Testing

[The Sub-Org pre-populates including standard diagrams]

##  Calculations used in DNA Testing

[The Sub-Org pre-populates]

## Agreementss applicable to DNA Testing

[The Sub-Org pre-populates]

## Tools used in DNA Testing

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Techniques and Tools used in DNA Testing

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Risks specific to DNA Testing

[USER populates in format below. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Risks** | **Prob****(H, M, L)** | **Impact****(H, M, L)** | **MitiOPTtion Strategy** |
| --- | --- | --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 2 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 3 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 4 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 5 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |

## Assumptions specific to DNA Testing

[The Sub-Org pre-populates in format below]

The following assumptions are applicable to the DNA Testing. If any of these are not true, THE ORGANISATION reserves the right to vary the price, schedule or solution as applicable after consultation with John Marsh#26

| **#** | **Assumption** | **Impact on****(if not true) – Price, Schedule and/or Solution** |
| --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [USER populates] |
| 2 | [The Sub-Org pre-populates] | [USER populates] |
| 3 | [The Sub-Org pre-populates] | [USER populates] |
| 4 | [The Sub-Org pre-populates] | [USER populates] |
| 5 | [The Sub-Org pre-populates] | [USER populates] |

## Dependencies specific to DNA Testing

[The Sub-Org pre-populates in format below]

The following dependencies are specific to the DNA Testing.

| **#** | **Dependencies** | **Dependent upon who?** |
| --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [USER populates] |
| 2 | [The Sub-Org pre-populates] | [USER populates] |
| 3 | [The Sub-Org pre-populates] | [USER populates] |
| 4 | [The Sub-Org pre-populates] | [USER populates] |
| 5 | [The Sub-Org pre-populates] | [USER populates] |

# Haemoglobin

[This entire section/chapter “The Sub-Org Offering or Service Name” is repeated for as many Assumptions or Services THE ORGANISATION has in the solution. i.e. At a minimum it should be one chapter per user,. This is the primary population for OPT.]

## Introduction

[USER populates and relates the offering to the Customer specifically]

## Description of Haemoglobin

[The Sub-Org pre-populates including standard diagrams]

## Benefits of Haemoglobin

[The Sub-Org pre-populates including standard diagrams]

##  Calculations used in Haemoglobin

[The Sub-Org pre-populates]

## Agreementss applicable to Haemoglobin

[The Sub-Org pre-populates]

## Tools used in Haemoglobin

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Techniques and Tools used in Haemoglobin

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Risks specific to Haemoglobin

[USER populates in format below. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Risks** | **Prob****(H, M, L)** | **Impact****(H, M, L)** | **MitiOPTtion Strategy** |
| --- | --- | --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 2 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 3 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 4 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |
| 5 | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] | [The Sub-Org pre-populates] |

## Assumptions specific to Haemoglobin

[The Sub-Org pre-populates in format below]

The following assumptions are applicable to the Haemoglobin . If any of these are not true, THE ORGANISATION reserves the right to vary the price, schedule or solution as applicable after consultation with John Marsh#26

| **#** | **Assumption** | **Impact on****(if not true) – Price, Schedule and/or Solution** |
| --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [USER populates] |
| 2 | [The Sub-Org pre-populates] | [USER populates] |
| 3 | [The Sub-Org pre-populates] | [USER populates] |
| 4 | [The Sub-Org pre-populates] | [USER populates] |
| 5 | [The Sub-Org pre-populates] | [USER populates] |

## Dependencies specific to Haemoglobin

[The Sub-Org pre-populates in format below]

The following dependencies are specific to the Haemoglobin .

| **#** | **Dependencies** | **Dependent upon who?** |
| --- | --- | --- |
| 1 | [The Sub-Org pre-populates] | [USER populates] |
| 2 | [The Sub-Org pre-populates] | [USER populates] |
| 3 | [The Sub-Org pre-populates] | [USER populates] |
| 4 | [The Sub-Org pre-populates] | [USER populates] |
| 5 | [The Sub-Org pre-populates] | [USER populates] |

*Section 4 Appendices to Test Document*

# Appendix 1 – [Country or Region Specific Information]

[USER populates. For example SPR template.

In the future some of this will come from The Sub-Org – post OPT]

# Appendix 2 – [USER to populate appendix name]

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

# Terms and Conditions of Submission

[USER populates with assistance from Pricer. In the future some of this will come from The Sub-Org – post OPT.

*Section 5 – End of Test Document*

*Section 6 – Addition Chapters Core document*

# THE ORGANISATION Core document (DOCUMENT) - THE ORGANISATION Internal Use Only

This document complements the Customer Test Document. It is not meant to duplicate it or replace it.

## Sales Connect Number

[The Sub-Org to pre-populate]

## EnOPTgement Team [The Sub-Org The Matter Name]

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

| **Name** | **Title** | **Role** | **Email Address** |
| --- | --- | --- | --- |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |
| [USER populates]   | [USER populates]   | [USER populates]   | [USER populates]   |

## Solution Key Dates

[USER populates. In the future this will come from The Sub-Org – post OPT]

## About John Marsh#26

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Value Proposition / Win Themes / Strategy

[USER populates. In the future this will come from The Sub-Org – post OPT. This is the internal discussion. The actual Value proposition is repeated in the section of the TSD where THE ORGANISATION describes how it will meet the Customer’s objectives]

## Key Requirements (High Level)

[USER populates. In the future this will come from The Sub-Org – post OPT.

High Level only - In future – this may reside solely in the tool]

## Additional Information

[USER populates. In the future some of this will come from The Sub-Org – post OPT.

Repeat this section per Offering or Service Name section in TSD]

## Source of The Sub-Org Information per Offering and/or Service and L30 Codes

[The Sub-Org inserts source of it’s information re Assumptions or services used in other sections. Eg Table of Assumptions/Services used in this solution, codes and hyperlinks to where the source was obtained]

## Tooling Strategy (Integrated)

[USER populates. In the future some of this will come from The Sub-Org – post OPT. Example below. This should also be in the target solution design and then each section details the relevant tools for their service area]

##  Operational Solution Strategy

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Procurement Strategy

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## Service Level Strategy

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

## THE ORGANISATION Internal - RAID Log

The following are generic risks, assumptions issues and dependencies of the solution. If any of these are not true or come to fruition, THE ORGANISATION reserves the right to vary the price, schedule and/or solution after consultation with John Marsh#26.

### Internal Risks (general)

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Risks** | **Prob****(H, M, L)** | **Impact****(H, M, L)** | **MitiOPTtion Strategy** |
| --- | --- | --- | --- | --- |
| 1 | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| 2 | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| 3 | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| 4 | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| 5 | [USER populates] | [USER populates] | [USER populates] | [USER populates] |

### Internal Assumptions (general)

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Assumptions** | **Impact on****(if not true) – Price, Schedule and/or Solution** |
| --- | --- | --- |
| 1 | [USER populates] | [USER populates] |
| 2 | [USER populates] | [USER populates] |
| 3 | [USER populates] | [USER populates] |
| 4 | [USER populates] | [USER populates] |
| 5 | [USER populates] | [USER populates] |

### Internal Issues (general)

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Issues** | **Impact****(H, M, L)** | **Assigned to** | **Comments** |
| --- | --- | --- | --- | --- |
| 1 | [USER populates]  | [USER populates] | [USER populates] | [USER populates] |
| 2 | [USER populates]  | [USER populates] | [USER populates] | [USER populates] |
| 3 | [USER populates]  | [USER populates] | [USER populates] | [USER populates] |
| 4 | [USER populates]  | [USER populates] | [USER populates] | [USER populates] |
| 5 | [USER populates]  | [USER populates] | [USER populates] | [USER populates] |

### Internal Dependencies (general)

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

| **#** | **General Dependencies** | **Dependent upon who?** |
| --- | --- | --- |
| 1 | [USER populates] | [USER populates] |
| 2 | [USER populates] | [USER populates] |
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| 4 | [USER populates] | [USER populates] |
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## DOCUMENT Appendix A - John Marsh#26 Functional Requirements

[USER populates. In the future some of this will come from The Sub-Org – post OPT. i.e. stored in tool medium to long term]

*{Note to USER: The usage of this document is for the customer and the organisation.anything regarding the doucmentation should be clarified before assumptions.*

[Please use this table template - Add rows where required - Remove this red text when completed]

*}*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Functional****Requirement****ID** | **Functional****Requirement****Name** | **Priority****(MoSCoW) (1)** | **Functional Requirement Description** | **Requirement****Supported by****Techniques /****Component** | **Comments** |
| FR01 | [USER populates] | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| FR02 | [USER populates] | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| FR03 | [USER populates] | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| FR04 | [USER populates] | [USER populates] | [USER populates] | [USER populates] | [USER populates] |
| FR05 | [USER populates] | [USER populates] | [USER populates] | [USER populates] | [USER populates] |

(1) MoSCoW = Must, Should, Could or Would Not

## DOCUMENT Appendix B - John Marsh#26 Non-Functional Requirements

[USER populates. In the future some of this will come from The Sub-Org – post OPT

USER is also to determine whether appropriate to disclose some of this in Customer TSD in an Appendix.

]

*{Note to USER/TSA: - Non-functional requirements (NFR) address aspects of the target IT environment that, whilst not directly affecting the functionality of the IT environment, can have a profound effect on how that IT environment is accepted both by the users and the people responsible for supporting and maintaining that system. These aspects cover a broad range of themes, ranging from how easy the system is to maintain once installed.*

*The major non-functional themes are listed below:*

* ***Performance (including Capacity)*** *- Concerns captured by performance theme are related to how efficient and how fast the system is.*
* ***Volumetrics*** *- Defines required size of the system, such as ability to store and process required volumes of particular data elements, or ability to support certain with number of user profiles.*
* ***Scalability*** *- Focuses on the ability of the system to be scaled effectively to handle changes in volume and deliver greater throughput whilst still meeting an acceptable level of response.*
* ***Security*** *- Protecting ity, integrity, and availability of information aOPTinst security risks.*
* ***Regulatory Compliance*** *- Keeping accurate and reliable records of particular kind for a period of time.*
* ***Usability*** *- Reflects concerns about the ease of use and accessibility of the system.*
* ***Maintainability (including Flexibility)*** *- Ability to make future enhancements to the system or changes in the environment, as well as facilitating the discovery and correction of defects.*
* ***Availability (including Recoverability and Reliability)*** *- Ability of the solution to provide its’ expected services at a stated instant or over a stated period of time that reflects the overall readiness of the system.*
* ***Manageability*** *- The Matters with systems management and operations aspects of the proposed solution.*
* ***Environmental (including Safety)*** *- Focuses on the physical locations within which the system must operate and includes considerations for any unusual environmental conditions such as required cooling, vibration isolation or power concerns.*

[Please remove this paragraph when completed]

*The requirements of the system to be delivered must be understood and documented for each of these non-functional themes. Technical Word Product templates are used to document the Functional and Non-Functional requirements and Architectural Decisions. Example TWP templates are stored in the THE ORGANISATION Solution OPTteway:*

[Please use this table template - Add rows where required - Remove this red text when completed]}

(1) MoSCoW = Must, Should, Could or Would Not

##

*Section 7 – DOCUMENT Architectural Decisions*

## DOCUMENT Appendix C - ${solutionOffering.offeringname} – THE ORGANISATION Internal Architectural Decisions

[USER populates. In the future some of this will come from The Sub-Org – post OPT. i.e. stored in tool medium to long term.

USER is also to determine whether appropriate to disclose some of this in Customer TSD in an Appendix.

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*Section 8 – DOCUMENT Appendices - Core document*

## DOCUMENT Appendix D – Country or Region Specific Required Information

[USER populates. This is for local country or region specific information required for DOCUMENT for internal approvals. For example handling of GDPR.

In the future some of this will come from The Sub-Org – post OPT]

## DOCUMENT Appendix E – [USER to populate appendix name]

[USER populates. In the future some of this will come from The Sub-Org – post OPT]

*Section 9 – End of THE ORGANISATION INTERNAL Core document*